

Approved by Public Services Regulatory Commission of RA Decision N 274A as of 1 June, 2011

"Ucom" CJSC Report on the Main Economic and Technical Indicators of Mobile Services for 2020 1st ${\bf Q}$

	Technical and economic indicators	u/m	Amount
1	Operating revenues, including:	k AMD	4,254,155
1.1	revenues from mobile communication and associated activity	k AMD	4,254,155
1.1.1	from voice services	k AMD	1,567,025
1.1.2	from VAS (excluding revenue from data), including:	k AMD	57,903
	from short and multimedia messages (SMS and MMS)	k AMD	49,352
	other	k AMD	8,551
1.1.3	from data services, including:	k AMD	1,340,896
	broadband Internet access services through USB modems (other than by phone)	k AMD	945,285
	mobile communication network services (through handsets)	k AMD	395,611
	other	k AMD	-
1.1.4	from short and multimedia messages (SMS and MMS)	k AMD	14,784
1.1.5	from international roaming revenue (own subscribers)	k AMD	82,366
1.1.6	from international roaming revenue (subscribers from abroad)	k AMD	44,004
1.1.7	revenue from interconnection, including:	k AMD	306,245
	from voice services	k AMD	292,038
	from short and multimedia messages (SMS and MMS)	k AMD	14,207
1.1.8	revenues from line rental services	k AMD	_
1.1.9	from sales of equipment and accessories	k AMD	766,590
1.1.10	other revenues	k AMD	74,342
2	Operating expenses, including:	k AMD	(2,670,687)
2.1	interconnection expenses	k AMD	(658,805)
2.2	line rental expenses	k AMD	(2,666)
2.3	advertising and marketing expenses	k AMD	(76,791)
2.4	dealer commissions	k AMD	(69,116)
2.5	payroll expenses	k AMD	(838,985)
2.6	mobile network exploitation and maintenance expenses	k AMD	(264,930)
2.7	other expenses	k AMD	(759,395)
3	Operating Income Before Depreciation Amortization (OIBDA)	k AMD	1,583,468
4	Depreciation of fixed assets and amortization of intangible assets	k AMD	(1,822,999)
5	Other operating income	k AMD	(93,087)
6	Non-operating income	k AMD	(1,753,717)
6.1	Financial income	k AMD	1,227
6.2	Financial expenses	k AMD	(631,959)
6.3	Gain/loss from exchange rate differences	k AMD	(1,122,986)
6.4	Other Non-Operating revenues/expenses	k AMD	-
7	Profit before taxation	k AMD	(2,086,336)
8	Capital expenses	k AMD	(466,887)
9	Mobile connection indicators		
9.1	Number of active subscribers (at the end of the reporting period)		606,269
9.1.1	prepaid subscribers	subscriber	300,575
9.1.2	postpaid subscribers	subscriber	149,922
9.1.3	Broadband Internet subscribers (other than by phone)	subscriber	155,772

9.1.4	Subscribers using data services (by phone)	subscriber	370,468
9.2	Average revenue per active user (ARPU)		
9.2.1	prepaid subscribers	AMD	892
9.2.2	postpaid subscribers	AMD	3,561
9.2.3	Broadband Internet subscribers (other than by phone)	AMD	2,220
9.2.4	Subscribers using other data services	AMD	N/A
9.3	Average traffic per user (including interconnection and incoming roaming) (MoU, Mb OU)		
9.3.1	prepaid subscribers	minute	105
9.3.2	postpaid subscribers	minute	317
9.3.3	Broadband Internet subscribers (other than by phone)	MB	28,863
9.3.4	Subscribers using other data services	MB	N/A
9.4	Unit price (including interconnection and incoming roaming) (APPM)		
9.4.1	prepaid subscribers	AMD	8.5
9.4.2	postpaid subscribers	AMD	11.2
9.4.3	Broadband Internet subscribers (other than by phone)	AMD	0.1
9.4.4	Subscribers using other data services	AMD	N/A
9.5	New activations		
9.5.1	prepaid subscribers	subscriber	18,407
9.5.2	postpaid subscribers	subscriber	7,873
9.5.3	Broadband Internet subscribers (other than by phone)	subscriber	9,300
9.5.4	Subscribers using other data services	subscriber	N/A
9.6	Churn		
9.6.1	prepaid subscribers	subscriber	(34,100)
9.6.2	postpaid subscribers	subscriber	(5,272)
9.6.3	Broadband Internet subscribers (other than by phone)	subscriber	(10,990)
9.6.4	Subscribers using other data services	subscriber	N/A

¹⁾ The information for each quarter is provided before the 30th of the second month following that quarter.

²⁾ Amounts are shown without VAT.

³⁾ The indicators included in the table are calculated based on the international Accounting Standards operating in the Republic of Armenia.